

## Strategic Business Plan 2019-20



### Priorities:

1. Prevent adult exploitation, abuse and neglect
2. Develop intelligence led, evidence based practice
3. Strengthen partnership working

**Vision:** To ensure adults are safeguarded by empowering and supporting them to make informed choices and decisions

Aims	Objectives
<p><b>Prevention:</b> By April 2020 we will have made further progress in developing preventative strategies.</p>	<ol style="list-style-type: none"> <li>1. Develop and implement a Learning, Training &amp; Development Strategy to continue to lead and shape the delivery of professional development activities across Board partner agencies and the wider Health &amp; Social Care Sectors.</li> <li>2. Conduct an audit of prevention focussed work to identify appropriate and proportionate actions that partners can implement to make a difference in preventing adult abuse and neglect.</li> <li>3. Implement the Board's Self-Neglect and Hoarding Multi-Agency Policy and Procedures, and support the delivery of the Lewisham Transition Strategy, Modern Slavery &amp; Human Trafficking Protocol and local Hate Crime initiatives.</li> </ol>
<p><b>Accountability:</b> By April 2020 we will have established methods to effectively measure how well adults at risk of abuse and neglect are being protected, which will be used to develop evidence based practice.</p>	<ol style="list-style-type: none"> <li>1. Establish a Performance, Audit &amp; Quality Sub-Group to create the necessary intelligence to measure the effectiveness and performance of local arrangements in protecting adults at risk of abuse and neglect.</li> <li>2. Use information regarding emerging themes and trends to guide a review of self and peer audit processes, using this data to develop a focussed programme that helps agencies to better protect adults at risk of abuse and neglect.</li> <li>3. Facilitate the development of system wide, inter-agency guidance that will establish best practice and improve the consistency of approach across the Borough in protecting adults at risk of abuse and neglect.</li> </ol>
<p><b>Partnerships:</b> By April 2020 we will have demonstrated our commitment to supporting the 'whole family' approach to safeguarding those most at risk of abuse and neglect in Lewisham.</p>	<ol style="list-style-type: none"> <li>1. Develop a Communication &amp; Engagement Strategy that supports the involvement of service users in co-producing the work of the Board, and develops a 'whole community approach' that reinforces race, ethnicity, religion, gender and gender orientation, sexual orientation, age, disadvantage and disability (including Hate Crime) as key issues.</li> <li>2. Create a Protocol between the two main safeguarding partnerships in the Borough, specifically outlining the joint work that will be undertaken in helping prevent Adverse Childhood Experiences and manage transitions to adulthood.</li> <li>3. Continue to work with the Safer Lewisham Partnership and Voluntary Action Lewisham in building a safer community by expanding the network of Safeguarding Champions and developing a Safe Place Scheme in the Borough.</li> </ol>